

First American Bank

This February we will launch a new website designed to help you make the most of your online banking experience. Same address: www.bankfirstamerican.com, but with a new look, advanced features, expanded content—and easier navigation.

A few tips as you take your first tour of the website:

Current Online Banking customers: login is in the center of the Home Page, just under the slideshow pictures. *See below.*

1. Select Personal, Small Business or Commercial Online in the drop down menu
2. Click in the box with the padlock labeled "Access ID"; simply type in your current access ID (not your password)
3. Click "Go".
4. From that point on, the pages should look familiar. Location of the login is the only change to Online Banking.

First time users to Online Banking should click on that option to the right of the "Go" button and follow the steps.

The screenshot displays the First American Bank website interface. At the top left is the logo "FIRST AMERICAN BANK". To the right are navigation links: HOME | ABOUT US | LOCATIONS | EDUCATION CENTER. Below this is a horizontal menu with categories: Personal Banking, Small Business Banking, Commercial Banking, Wealth Management, Retirement/Insurance, and Home Mortgage. A central slideshow features three images with text overlays: "Work with a business bank that values Relationships", "Customers love our high touch personal Banking Service", and "Grow your legacy—Visit with one of our Wealth Advisors Today". Below the slideshow is the "ONLINE BANKING" section, which includes a dropdown menu (currently set to "Personal"), an "Access ID" input field with a padlock icon, a "Go" button, and a "First Time User" link. To the left of the login area is a "WHAT'S NEW" section with a "QUICK LINKS" header and a "MORE NEWS" button. To the right are two promotional tiles: "e StatementsSM" with a globe icon and a "Learn more" button, and "ATM / Debit Cards" with a card icon and a "Learn more" button.

As you explore all the new enhancements to the website, please let us know if you have any questions or concerns.